

We have been in our new premises at 500 Seneca Street for over a year, and I want to report how satisfied we are with the products and services we received from Grassroots Contract Interiors.

One of the reasons we chose to work with your firm was its designation as a Knoll, Inc. official dealer, and we are thrilled with the Knoll furnishings and office systems we obtained from you. What we especially appreciated from your company, however, was the outstanding flexibility and service you and your staff consistently demonstrated.

Our installation was large and complex, with over 150 office and workstation locations needing to be equipped from scratch. Your team worked on time and overtime over Labor Day weekend to meet our requirements, even as we made adjustments to our design plans. You gave us advice, too, on systems we needed to obtain through other vendors (such as the "white noise" solution), acting diligently on our behalf as we took steps to make our work environment as effective as possible.

And, you have been a trusted partner working with us to configure our office space as we continue to grow.

Thank you for the invaluable support you gave us on our move. We look forward to calling on you in the future as we continue to grow.

Yours very truly,



David I. Herer
Chief Executive Officer
ABC-Amega, Inc.